

Dear Louis,

In relation to street trading application 13/02226/STA for Mr Glen Ford I wish to register an objection from the environmental protection team.

Since April 2010 we have received repeated complaints about this operator and as a consequence of a lengthy investigation (begun as a result of further complaints received in April and May 2012) an abatement notice was served on Glen Ford on for likely occurrence of a statutory nuisance. This included the requirement to comply with the "Code of Practice on Noise from Ice-Cream Van Chimes Etc. in England 2005" as issued by Defra.

In October 2013 a new code of practice was produced which included lengthening the time of chiming from 4 seconds to 12 seconds, but again we have evidence that confirms non compliance of these requirements also.

Given this individuals disregard to all informal avenues we have pursued with him we now have no alternative than to object to any future consent.

Regards,

Louise Metcalfe

Appendix 1: (as attached to this email) - Dates of all monitoring undertaken

Overall monitoring results for “Mr Whippi” vehicles:

CX05 RZA

CX05 RZY

<u>CX05 RZA</u> (abatement notice for likely occurrence of a statutory nuisance served on the operator running this vehicle)	<u>CX05 RZY</u>
31/08/2012 – seen by LKM – multiple chimes heard and breach of CoP	18/10/2013 – seen by YH - breach of CoP
	19/10/2013 – seen by LKM - breach of CoP
	20/10/2013 – seen by YH - breach of CoP
	25/10/2013 – seen by SE - breach of CoP
	26/10/2013 – seen by CF - breach of CoP
	27/10/2013 – seen by LKM - breach of CoP

Monitoring completed over the following dates:

22nd August 2012

28th August 2012

29th August 2012

30th August 2012

31st August 2012

13th September 2012

19th September 2012

18th – 27th October 2013